



Christian TV

3 Thames Close
 CONGLETON
 CW12 3RP

01260 633 644

THE CHRISTIAN TV CARE CONTRACT

Between:

CHRISTIAN TV
 3 Thames Close
 CONGLETON
 Cheshire
 CW12 3RP

Name _____

Post Code: _____

Tel: _____ Mobile : _____

Email: _____

CHRISTIAN TV AGREES TO:-

- **Install satellite dish and receiver on new complete systems**
- **Replace your satellite receiver or dish if it fails**
- **Supply a NEW satellite receiver (Sat Box) every 3 years**
 BRONZE CARE – newer and updated sat box every 3 years but not new
- **Give CARE customers FREE technical calls** (Normally £20 per time)
 plus priority over normal clients, and some out of hours help.
- **Telephone you 3 to 4 times a year to ensure your system is working satisfactorily**
- **Regular News Bulletins** and for those with email, more frequent channel information
- **We will replace your dish or LNB if it fails** by providing a service engineer to repair/replace it FREE.
 We do not send an engineer for internal work. See exclusions overleaf.
- **Moving home?** £70 off the installation fee for being a Care Customer

PRICE – choose appropriate join fee, plus either annual or monthly

CARE scheme	<i>Join Fee</i> Install dish & supply sat box	<i>Join Fee</i> Working dish only need sat box	<i>Join Fee</i> If working dish & sat box	<i>Annually</i> [2 months free]	<i>Monthly</i>	<i>Annual cost if paid monthly</i>
TITANIUM HD Easy sat box	£70.00	£35.00	FREE	£160.00	£16.00	£192.00
GOLD New Standard Def.	£70.00	£35.00	FREE	£140.00	£14.00	£168.00
BRONZE Used Standard Definition	£25.00	£25.00	FREE	£97.50	£9.75	£117.00

If this payment will be a financial burden to you, or you do not wish to have a CARE Contract, please do NOT sign this Contract. Please pray before signing. Husbands and wives should both be in agreement. If you have a “check in your spirit” then do NOT sign.

I have carefully read and understood this contract, including items overleaf, and I agree to the above TITANIUM / GOLD / BRONZE* CARE Contract, and wish to pay MONTHLY / YEARLY* which I understand runs for a minimum of two years. *Please cross out options not required.

Signed _____ Date _____

Signed for Christian TV _____ Start Date _____
 if different

Please sign and return with completed Bank Standing Order to:

CHRISTIAN TV, 3 Thames Close Congleton Cheshire CW12 3RP

SAFE DIGITAL VIEWING FOR 21st CENTURY CHRISTIANS

Christian TV 3 Thames Close Congleton CW12 3RP **01260 633644**
 Email: info@ChristianTV.org.uk www.ChristianTV.org.uk
 Managing Director: David Green. Christian TV is a division of Buxhall Enterprises Ltd. Reg No. 3332768

NOT COVERED/EXCLUSIONS *Please read carefully.*

Problems caused by obstructions to dish e.g. trees or scaffolding; lightning, winds over 60 mph, or wilful damage.

We do NOT cover dishes mounted on chimneys, poles or roofs.

Existing satellite users should note, we only cover Satellite Receivers supplied by Christian TV, and Sky boxes out of contract, but not Sky Plus boxes.

Communal dishes are not covered, so 20% discount will be given.

Picture to other rooms and setting up video recorders: however we will try our best to help over the phone.

Dish end connector not covered if pulled off or moved. We will, however, supply a new connector free.

We only provide an engineer for dish/LNB replacement, so you will need to be able to connect/disconnect the sat box, and we will help you over the phone.

PAYMENT

- First payment to be by card or cheque. Cheques payable to “**Christian TV**”
This should be for the appropriate Join Fee *plus* first annual or monthly payment
- Subsequent payments to be by Bank Standing Order: please complete showing clearly which option you have chosen, and return with this signed Contract. Please ensure that you have a bank account which is suitable for paying Bank Standing Orders to the Christian TV account.
- Annual payments may be made by Card.
- Please note that a £10 admin fee will be charged if payment is not made on time.
- The satellite box remains the property of Christian TV until the minimum two-year Care Contract has been paid in full.

PLEASE NOTE

- **On new Titanium and Gold complete systems, we always install a brand new satellite dish and sat box at the beginning of the contract. (Bronze is used.)**
- When you receive a replacement satellite box under the Care Contract, the old working sat box should be sent to us in the packaging supplied. We suggest the cheapest method is via the Post Office, without insurance or special/recorded delivery. **This is used to help others.**
- The **BRONZE Care Contract** (used sat box) is specifically to help those on lower incomes, and includes a Grant from a local charity, plus an extra contribution from Christian TV.
- **Out of hours technical support** is only offered to, Titanium and Gold Care clients.
- A portion of the income from this contract funds our media ministry, who make the program “Be Encouraged” for the Christian channels, and Christian DVDs. You are welcome to a DVD for free as part of our commitment to you. Thank you, and God bless you.

TERMINATION may only be after the two year minimum period. One month’s notice should be given in writing. Should you wish to terminate earlier the full two year fee is due, however we will always try to be reasonable and the amount to pay could be reduced if you have not made many demands on this Contract.



Do call us if you have any questions about this CARE Contract.

01260 633 644

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STANDING ORDER AUTHORITY

ACCOUNT TO BE DEBITED: *(Please enter your Bank Account details here)*

Name of Bank _____

Sort Code ____-____-____

Account No. _____ Account Name _____

Bank Address _____

Town _____ Post Code _____

Please pay (Tick choice & delete others)

Commencing: _____ /20 _____ until further notice

<input checked="" type="checkbox"/>	<u>Service provided</u>	<u>How often</u>	<u>Amount</u>	<u>Words</u>
	Titanium Service	Yearly	£160.00	One hundred and sixty pounds
	Titanium Service	Monthly	£16.00	Sixteen pounds
	Gold Service	Yearly	£140.00	One hundred and forty pounds
	Gold Service	Monthly	£14.00	Fourteen pounds
	Bronze Service	Yearly	£97.50	Ninety-seven pounds 50p
	Bronze Service	Monthly	£9.75	Nine pounds 75p

Signature(s) _____

I am an authorised signatory for this account.

Date _____ 20 _____

ACCOUNT TO BE CREDITED:

Sort Code: **20-82-75** Acc. No. **00262862** Acc. Name: **Christian TV Support**
Barclays Bank Plc, High Street, Needham Market, Suffolk, IP6 8DH

Please Quote Reference No: _____ *(CTV to complete)*

Please Note: *This Form to be completed and returned to:*

Christian TV, 3 Thames Close Congleton Cheshire CW12 3RP

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